



BSCNZ Member Information





“I believe the cleaning industry is one of the most important industries in the world. The BSCNZ are proud to be representing the cleaning industry, providing a strong network of like-minded companies of all sizes committed to best practice and the future of the cleaning industry in New Zealand.”

LILLIAN SMALL – CHIEF EXECUTIVE OFFICER – BSCNZ

Contact Lillian today and join the BSCNZ network to take your business to the next level.
Lillian.small@bsc.org.nz or phone 09 580 1160

OUR VISION - *The BSCNZ is the voice of the Building Services Industry striving for excellence in the cleaning and facility services sector which is both recognised and supported by the high calibre of its members.*

As the voice of the Building Services Industry in New Zealand the BSCNZ advocates on behalf of the industry and represents it in negotiations with Government, unions and other organisations.

ABOUT THE BSCNZ

The BSCNZ promotes the industry's vital role in providing clean, healthy environments for the whole of a building's lifetime, benefiting building owners and managers who use a Registered Building Service Contractor.

Building Service Contractors of New Zealand Inc. (BSCNZ) has been representing New Zealand's building service contractors and promoting excellence in the industry for more than 50 years. Our members range from sole operators to multi-national companies and provide a diverse range of cleaning and facility services.

BSCNZ is a self-regulating body and the only trade organisation representing the cleaning industry. Collectively members commit to best practice, operate a process of continuous improvement, striving to learn from other members.

Only a BSCNZ member can represent themselves as a Registered Building Services Contractor, giving customers comfort that they are employing a reputable contractor who has met BSCNZ's strict entrance criteria and comply with our code of conduct.

BSCNZ is committed to upholding health and safety regulations and ensures the protocols that members follow are of best practice.



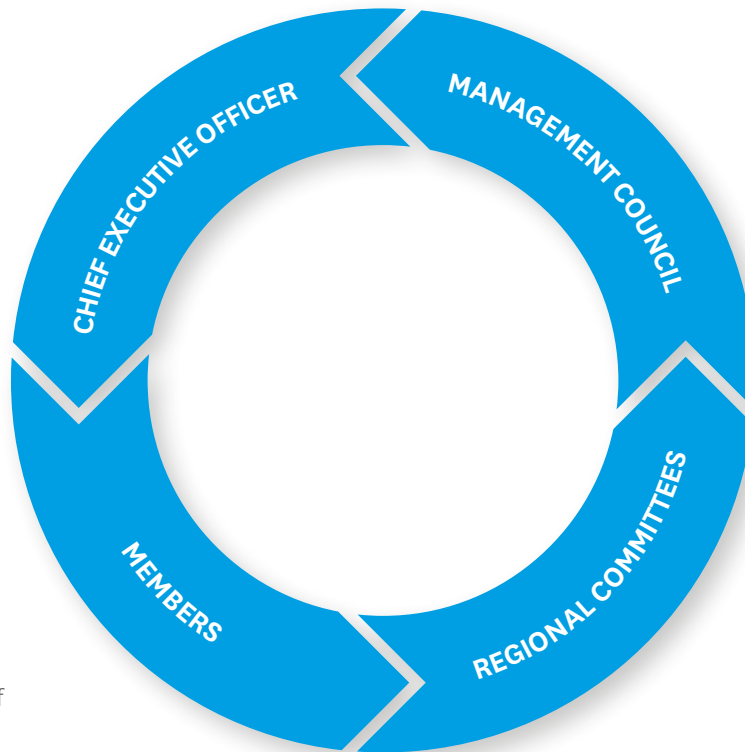
**The Voice of the
Building Services
Industry in New Zealand**



BSCNZ Organisational Structure

The CEO is appointed by the Council to direct the affairs of the association. The CEO is not a member of the association.

Elected annually by all members. The council oversees the business and affairs of the Association.



BSCNZ members are registered building service contractors who comply with a code of conduct that provides their clients with peace of mind. Members fall into categories of Corporate, Registered, Private, and Associate.

BSCNZ currently has committees in Auckland, Waikato, Wellington, Canterbury and Otago/Southland. These committees are made up of elected members from within the regions.



BSCNZ offers a range of membership options designed to suit all sizes and types of organisations.

CORPORATE MEMBERSHIP

Any registered member which operates nationwide and meets the required gross turnover annually, may be awarded corporate membership.



REGISTERED MEMBER

Any sole trader, partnership or company carrying on the business of contract cleaning who meets BSCNZ's strict entrance criteria.



PRIVATE MEMBER

Companies who are self-sufficient in the provision of contract cleaning services.



ASSOCIATE MEMBER

Any person or company engaged or associated with the contract cleaning industry, or associated building service trades, but not otherwise fulfilling the qualifications for registered membership.





The benefits of being a member of BSCNZ are wide-ranging and include access to comprehensive information on industrial relations, employment and technical issues. Plus many other benefits and savings.

Point of difference – membership of the BSCNZ brings associated credibility and reputation benefits as we operate under a strict code of conduct. This gives customers an assurance that their contractor is trustworthy, low risk and aspires to high quality service

Advocacy/Lobbying – we speak up when it counts, influencing key decision makers and vigorously representing our members at all levels of government

Networking and industry knowledge – members share their knowledge through meetings and other events designed to create a culture of co-operation with the overall objective of strengthening best practice in our industry

- MECA – Collective voice
- Conferences and events
 - Thank Your Cleaner Day™
 - BSCNZ CleanSweep™ Awards
- NZ InClean magazine subscription
- Membership certificate
- Brand/logo use
- Access to BSCNZ Website members area
- BSCNZ member discounts





The BSCNZ Code of Practice means that our members are committed to upholding consistently high standards in all the following areas:

QUALITY SERVICE

- ✓ To maintaining a standard of quality service to meet customers specifications and expectations
- ✓ Providing the correct equipment and materials to meet the contract requirements

HEALTH AND SAFETY

- ✓ Ensuring all equipment is maintained in safe working order
- ✓ Maintaining safe and healthy workplaces for customers and employees
- ✓ Taking positive action to protect the environment by using environmentally safe chemicals and ensuring the safe disposal of all chemical wastes

LEGAL REQUIREMENTS

- ✓ Complying with all legislation pertaining to the operation within the industry
- ✓ Keeping proper account books and conducting affairs in accordance with accepted business practice

INSURANCE

- ✓ Providing suitable Public Liability Insurance in order to protect customers' property

DISPUTE RESOLUTION

- ✓ Agree to BSCNZ facilitating in the dispute resolution process in the event of a request to do so by the BSCNZ or a client

EMPLOYMENT CONDITIONS

- ✓ Signatories to the Multi Employer Collective Agreement (MECA) would automatically be required to comply with the Terms and Conditions of that Agreement by offering to employ all staff on no less favourable wages and conditions
- ✓ Non-signatories to the MECA will be required to employ staff on agreements with no less favourable wages and conditions



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